

## TRAVEL READY

YOUR JOURNEY STARTS HERE



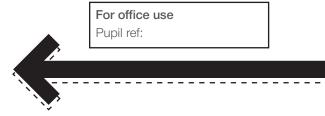
## APPLICATION FORM

FOR CHILDREN AND YOUNG PEOPLE AGED FIVE TO 19

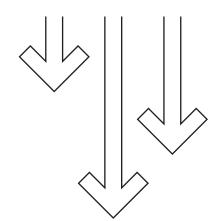




## APPLICATION FOR ASSISTANCE WITH HOME TO SCHOOL TRAVEL ARRANGEMENTS FOR A CHILD OR YOUNG PERSON WITH SEND, OR A PERMANENT OR TEMPORARY DISABILITY



| <ul> <li>□ New application</li> <li>□ Your child is changing school/site</li> <li>□ Other</li> <li>□ Change of address</li> <li>□ Your child's needs have changed/wheelchair has changed</li> </ul> |                               |  |           |     |          |        |
|---|-------------------------------|--|-----------|-----|----------|--------|
| PART 1 - PUPIL DETAILS  |                               |  |           |     |          |        |
| First name  |                               | Date of birth                                    |           |     |          |        |
| Last name   |                               | Current age                                      |           |     |          |        |
| Is the child fostered or in   |                               | Current school                                   |           |     |          |        |
| ☐ Yes ☐ No  | Budget Code (                 | _  |           |     |          |        |
| If yes, to which local author   | ority?                        |  |           |     |          |        |
| WHICH SCHOOL WILL YO  |                               | If you are awa<br>of this applica<br>start date? |           |     |          |        |
| Postcode  |                               |  |           |     |          |        |
| PERMANENT HOME ADD  | RESS:                         |  |           |     |          |        |
|   |                               |  |           |     |          |        |
| Postcode  Has this child moved hou  |                               |  | П         | Yes |          | No     |
| If yes, please tell us:   | ise siriee your last applied  | uorr:  |           | 100 |          | 140    |
|   |                               |  |           |     |          |        |
|   |                               |  |           |     |          |        |
| their previous address the date they moved  | ☐ Tick to                     | show you are inclu                               | unig pro  |     |          |        |
| their previous address  | □ Tick to                     | show you are inclu                               | allig pro |     |          |        |
| their previous address  |                               | -  |           |     | ng the a | ddress |
| their previous address the date they moved  | accept a council tax bill, te | enancy agreement o                               |           |     | ng the a | ddress |
| their previous address the date they moved As proof of address, we a  | ON ABOUT YOU AND YOU          | enancy agreement o                               |           |     | ng the a | No     |



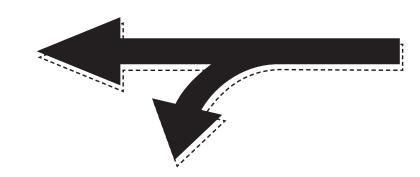
### PART 1 - CONT.

| Was your child at school in the last academic ye  | ear?       |           | Yes      |        | No      |             |
|---|------------|-----------|----------|--------|---------|-------------|
| If yes, which school?   |            |           |          |        |         |             |
| How did they travel to and from school?   |            |           |          |        |         |             |
| Does your child have a Metro concessionary travel permit that allows free travel after 9.30am | ?          | Yes       |          | No     |         | Don't know  |
| Please tell us how your child travels with you or   | n evenin   | gs and    | l weeken | ds     |         |             |
|   |            |           |          |        |         |             |
| Please tell us how the school transports your cl  | hild on s  | chool     | trine    |        |         |             |
| riease tell us flow the school transports your or   | IIIU OII S |           | uips     |        |         |             |
|   |            |           |          |        |         |             |
| Is your child capable of travelling independently   | on pub     | olic tran | nsport;  |        |         |             |
| With you?   |            | Yes       |          | No     |         |             |
| In future, after appropriate travel training?   |            | Yes       |          | No     |         |             |
| Now, with a travel buddy?   |            | Yes       |          | No     |         |             |
| Now, without a travel buddy?  |            | Yes       |          | No     |         |             |
| If your child is unable to travel on public transpo<br>please explain why                     | ort, even  | if acco   | ompanie  | d by a | respons | ible adult, |
|   |            |           |          |        |         |             |
|   |            |           |          |        |         |             |
|   |            |           |          |        |         |             |

IF YOU ARE APPLYING FOR A ZERO FARE SCHOOL PASS, PLEASE ATTACH ONE PASS-PORT-STYLE PHOTO (35MM X 45MM) OF YOUR CHILD HERE. ON THE BACK OF THEIR PHOTO WRITE THEIR:

- NAME
- SCHOOL
- DATE OF BIRTH



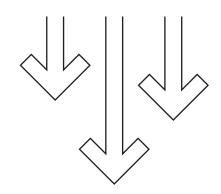


### PART 2 - PUPIL NEEDS

| Does your child have a finalised Educational Health Care Plan or Statement of SEN?  ☐ Yes ☐ No  |
|---|
| If you have ticked no please see note on page 18 of the guidance notes and enclose the evidence we require  |
| Please give details about their SEND, learning difficulty, permanent disability or temporary mobility issue, including any medical diagnosis that exists: |
|   |
|   |
|   |
|   |
| Why do you feel your child needs transport assistance?  |
|   |
|   |
|   |
|   |
|   |

### PART 3 - DETAILS OF PARENT OR LEGAL GUARDIAN

| an arrangement, please give details of a person wh to look after your child until you are able to collect the We will only take your child to this alternative address requested either by yourself, or by one of the person above. In order to safeguard your child, we need a puthat a transport officer will ask you or the emergency confirm over the phone.  You must share this password with the person you the emergency contact, in case they ever need to under the person who can be contacted in an emergency contact that a safe they ever need to under the person who can be contacted in an emergency contact telephone numbers and email address:  Home | nem. ss if this is ns named password by contact to  specify as ase it.  gency  Relationship to child or young person Home address |
|--|---|
| to look after your child until you are able to collect the We will only take your child to this alternative address requested either by yourself, or by one of the person above. In order to safeguard your child, we need a pathat a transport officer will ask you or the emergence confirm over the phone.  You must share this password with the person you the emergency contact, in case they ever need to under the person who can be contacted in an emergence contact.  Title  First name  Last name  | nem. ss if this is ns named password by contact to specify as se it.  gency  Relationship to child or young person Home address   |
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|  |   |
| If, in the event of a genuine emergency due to unfor unavoidable circumstances, there would be no one arrangement can be put in place for your child to be pre-arranged alternative address. If you would like to  | e at home, an e taken to a o set up such  |
| Mobile   | Email   |
|  | Work  |
|  |   |
| Last name  |   |
| First name   |   |
| Title  |   |
| Details of second parent or legal guardian   |   |
| Mobile   | Email   |
| Home   | Work  |
| this application. Please give us your contact telephore  | to tell you about transport arrangements that result from ne numbers and email address  |
| We may use your mobile number and email address  |   |
| Relationship to child or young person  We may use your mobile number and email address   |   |
| Relationship to child or young person  |   |
| Relationship to child or young person  |   |



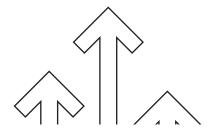
# LATCH-KEY AGREEMENTS We know that some young people have their own house key and let themselves in when they get home. Would your child be able to let themselves in once a taxi or minibus had dropped them off? Yes No If we award your child a taxi or minibus and he or she cannot let themselves in, there would need to be someone at home to receive them when transport drops them off.

### PART 4 - PUPIL'S MOBILITY AND ACCESS TO TRANSPORT

| Is your child able to   |                  |           |            |          |
|---|------------------|-----------|------------|----------|
| Walk unaided?   |                  | Yes       |            | No       |
| Climb steps?  |                  | Yes       |            | No       |
| Walk unaided but with some difficulty?  |                  | Yes       |            | No       |
| Walk with assistance?   |                  | Yes       |            | No       |
| Does your child   |                  |           |            |          |
| Use a mobility aid to walk?   |                  | Yes       |            | No       |
| Need help to get in or out of a vehicle?  |                  | Yes       |            | No       |
|   |                  |           |            |          |
|   |                  |           |            |          |
| Will your child need to take any of the following                               | mobility aids or | n transpo | ort        |          |
| Will your child need to take any of the following Crutches (pair) /quad crutch? | mobility aids or | n transpo | ort $\Box$ | No       |
|   | mobility aids or |           |            | No<br>No |
| Crutches (pair) /quad crutch?   | mobility aids or | Yes       |            |          |

### **PART 5 - WHEELCHAIRS**

Transporting people in wheelchairs requires input from the family or caregiver and we expect that you ensure the following is done prior to us transporting your child: You maintain the equipment as recommended by the wheelchair manufacturer. You understand your role in sharing responsibility for the wheelchair occupant's best interests. You use the prescribed equipment correctly and safely, and understand the necessity for its use on an ongoing basis. You liaise with those transporting your child to undertake risk assessments when required. You offer feedback on difficulties or problems with the postural support seating, wheelchair, occupant restraint, and wheelchair securement system. Does your child use a wheelchair? ☐ Yes ☐ No If **Yes**, is it: ☐ Manual? Please state the make and model: ☐ Electric? Please state the make and model: Do they need to take it every day? ☐ Yes □ No Please note we can only transport wheelchairs if they are essential to daily requirements - ad hoc arrangements for trips will need to be made by carers. Do they have to travel in their wheelchair? No If **No**, can the chair be folded for transport?  $\square$  Yes No If **Yes**, has the make and model been Transport Crash Tested? Yes No ■ Not sure Has the wheelchair been modified in any way since then? Yes No Has this wheelchair been supplied by Leeds Wheelchair Services? Yes ☐ No The equipment used for securing wheelchairs in Leeds City Council fleet vehicles is either the Q'Straint or Unwin wheelchair clamping systems. Are these restraint systems suitable for this wheelchair? ☐ Yes □ No ■ Not sure If yes, which system? If your child is a wheelchair user who can transfer to a seat in a car or minibus, can they do this: On their own? Yes ■ No With help? ☐ Yes □ No



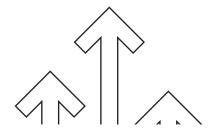
|  | ES      |            |        |                |                                  |      |       |   |          |
|--|---------|------------|--------|----------------|----------------------------------|------|-------|---|----------|
| All children and young peopl   | le mı   | ıst we     | ar a s | eatbel         | t when they travel to and from s | choo | ol.   |   |          |
| Does your child require an additional harness (for example a breastplate harness) when travelling? |         |            |        |                |                                  |      |       |   |          |
| Does your child require a ch   | □ Yes □ | 1 N<br>1 N |        |                |                                  |      |       |   |          |
| If you have ticked <b>Yes</b> please tell us your child's weight: (kg) and height:                 |         |            |        |                |                                  |      | n)    |   |          |
| Please give details of any oth   | ner s   | eating     | requ   | ıiremer        | nts:                             |      |       |   |          |
|  |         |            |        |                |                                  |      |       |   |          |
|  |         |            |        |                |                                  |      |       |   |          |
|  |         |            |        |                |                                  |      |       |   |          |
|  |         |            |        |                |                                  |      |       |   |          |
|  |         |            |        |                |                                  |      |       |   |          |
| ART 6 - PUPIL'S HEALTH   | NEE     | DS AN      | ID M   | IEDIC <i>A</i> | AL CONDITIONS                    |      |       |   |          |
| Does this child have any heal  | lth ne  | eds th     | nat we | e shoul        | d be aware of? Please tick all   | that | apply | : |          |
| Allergies  |         | Yes        |        | No             | Moderate learning difficulty     |      | Yes   |   | No       |
| Autistic Spectrum  |         |            |        |                | Multi-sensory impairment         |      | Yes   |   | No       |
| Condition  |         | Yes        |        | No             | Physical disability              |      | Yes   |   | No       |
| Balance and co-ordination difficulties   | П       | Yes        |        | No             | Profound and multiple            |      |       |   |          |
| Breathing difficulties   |         | Yes        |        |                | learning difficulties            |      | Yes   |   | No       |
| Breathing difficulties   | _       | 100        |        | 140            | Profound challenging behaviour   |      | Yes   |   | No       |
| requiring suction  |         | Yes        |        | No             | Social, emotional and mental     |      |       |   |          |
| Continence difficulties  |         | Yes        |        | No             | health needs                     |      | Yes   |   | No       |
| Diabetes - not yet controlled  |         | Yes        |        | No             | Speech, language                 |      | V/00  |   | NIo      |
| Emotional or behavioural   |         | Voo        |        | No             | or communication difficulty      |      | Yes   |   | No<br>No |
|  |         | Yes        |        | No             | Visual impairment                | ш    | Yes   | _ |          |
| difficulties   | _       | Voo        |        | NIo            | Other not listed shows           |      | Vaa   |   | NI_      |
|  | _       | Yes<br>Yes |        | No<br>No       | Other, not listed above          |      | Yes   | П | No       |

### PART 7 - MEDICATION

| When we assess your application and our assessment indicates a potential need for medical intervention we will contact you to ask how you would like us to respond to a medical emergency and record your wishes on your child's file, to share with those who transport them. |
|--|
| In common with other local authorities, we cannot administer medicines or perform medical interventions on children while they are being transported. We may, however, assist a child to self-medicate by handing them their own medication, such as an Epipen or inhaler.     |
| Does your child need to carry any medicines (for example an Epipen or inhaler) with them between home and school? $\square$ Yes $\square$ No   |
| If you have ticked <b>Yes</b> , please give details:   |
|  |
|  |
|  |
| Any medication must be clearly labelled with your child's name and given to the passenger assistant who will pass it on the school.  |
| If your child's health or medical conditions are likely to cause concern when travelling, please give details below. Include any actions that should be taken and what, if any, warning signs drivers and passenger assistants should be aware of:                             |
|  |
|  |
|  |
| Does your child have a critical medical condition that means they might need medical treatment whilst they are travelling? $\square$ Yes $\square$ No  |
| If you have ticked <b>Yes</b> , please give details:   |
|  |
|  |
|  |
|  |
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### **SEIZURES**

|  | No<br>Both |
|--|------------|
|  |            |
| Generally, how long do seizures last?  |            |
| What could transport staff do to assist your child, in the event of them having a seizure?   |            |
| If your child has a seizure, at what point would transport staff need to alert emergency services  | ?          |
| In case of a medical emergency:  |            |
| In an emergency situation, the driver or passenger assistant would call 999 or divert to the near appropriate medical facility. Please confirm that you accept this course of action would be app for your child's medical needs in the event of an emergency: |            |
| If you have ticked <b>No</b> , please give details, continuing on a separate sheet if necessary:   |            |
|  |            |
|  |            |
|  |            |
|  |            |
|  |            |
|  |            |
|  |            |



### PART 8 - BEHAVIOUR AND ANXIETIES

| Description of current behav   | /ioui | ′s – ti | ck a   | ll that | apply and circle as necessar   | y:    |        |        |    |
|--|-------|---------|--------|---------|--|-------|--------|--------|----|
| Verbal   |       | Yes     |        | No      | Likely to attempt to flee vehicle                                      |       |        |        |    |
| Throwing missiles  |       | Yes     |        | No      | whilst travelling  |       | Yes    |        | No |
| Spitting / tantrums / tears  |       | Yes     |        | No      | Likely to attempt to flee vehicle when getting on/off                  |       | Yes    |        | No |
| Grabbing hair / neck / arm / clothing / jewellery / spectacles   |       | Yes     |        | No      | Other  |       | Yes    |        | No |
| Undressing   |       | Yes     |        | No      |  |       |        |        |    |
| Sexualised behaviour   |       | Yes     |        | No      |  |       |        |        |    |
| If you have ticked <b>Yes</b> to any of the behaviours listed above, please give as much detail as you can. Include the frequency of any given behaviour(s), any actions that should be taken and what, if any, triggers or warning signs drivers and passenger assistants should be aware of: |       |         |        |         |  |       |        |        |    |
|  |       |         |        |         | in your child, please give deta  |       |        |        |    |
| Is the gender of the driver or pa  | asse  | nger a  | assist | ant ar  | important consideration?   |       | Yes    |        | No |
| If yes, please indicate which ge   | ende  | r and ( | expla  | in wh   | y:   |       |        |        |    |
|  |       |         |        |         |  |       |        |        |    |
| Please tell us if your child woul  | d re: | spond   | badl   | y to cl | nanges of driver, passenger assi                                       | stant | or vel | nicle: |    |
|  |       |         |        |         | ng in mind that at first the transp<br>ything that might make them anx |       |        | _      |    |
|  |       |         |        |         |  |       |        |        |    |
|  |       |         |        |         |  |       |        |        |    |



| Please use this space to let us know what's n<br>keep them safe while they travel to ensure a   | nost important to your son or daughter to help successful journey.  |
|---|---|
| This information may be shared directly with drive delivering any support we may offer. We recommand use no more than 50 words.           |   |
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| PART 9 - DECLARATION OF PARENT OR LEGA  | AL GUARDIAN   |
| I declare that:   |   |
| ☐ I am NOT applying for a Zero Fare School Pass   | and:  |
| I have read and understood the guidance notes;  |   |
| to the best of my knowledge, the information given date and includes changes to medication and mobile                                     | on this form is correct and complete, relevant and up to ility aids;  |
| I have enclosed all the extra information I want you to   | o look at;  |
| I understand that, if my application is successful, I m<br>immediately if there is a change to any of the circum                          |   |
| I understand that transport assistance can be reass   | essed at any time during the academic year;   |
| I understand that if my child's behaviour is likely to p<br>of assistance could be withdrawn pending review a                             | lace themselves or other people in danger, the provision nd reassessment of my child's travel needs;  |
| if it is necessary for them to understand my child's r<br>Transport Assessment Officers meeting with me an                                | needs, I consent to Leeds City Council's (LCC's) SEND d my child to undertake a practical assessment;   |
|   | formation I give them when I am in contact with them as a can provide me and my child with any services needed -  |
| I understand that LCC may share this information wi<br>including the transport operator for the purposes of                               | ith other professionals where relevant and necessary, organising appropriate and safe transport.  |
| Signature of parent or legal guardian   |   |
|   |   |
| Signed:   | Date:   |
| Please print your name:   | Relationship to pupil:  |
| Data Protection - Please be aware that the information you supply on if successful, may be shared with the organisation contracted to emp | this application will be used to assess eligibility, recorded on computer and, loy Travel Support Workers (Independent Travel Training); the West Yorkshire |

Data Protection - Please be aware that the information you supply on this application will be used to assess eligibility, recorded on computer and, if successful, may be shared with the organisation contracted to employ Travel Support Workers (Independent Travel Training); the West Yorkshire Combined Authority ("Metro"); and the Zero Fare pass supplier. We may also share this data with Contracted Transport suppliers and other local authorities in order to safely transport the subject of this application. All data will be held strictly in accordance with the Data Protection Act 1998.

### WHERE TO SEND YOUR APPLICATION

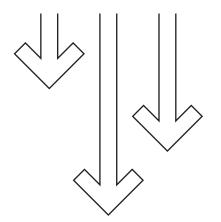
When the application form is fully completed, put it in an envelope and return it to:

| The SEND Transport Assessment Team   |   |
|--|---|
| Passenger Transport  Civic Enterprise Leeds  |   |
| Westland Road  |   |
| LEEDS LS11 5SB   |   |
|  |   |
|  |   |
|  |   |
| Please check that you've:  |   |
| kept the guidance notes in a safe place; filled the form in pyou want us to look at; attached a passport-approved phopass; and used the correct postage. |   |
|  |   |
| ☐ I am applying for a Zero Fare pass and:  |   |
| I have read and understood the guidance notes;   |   |
| I have attached a passport-approved photograph for use on name, date of birth and school on the back;  | on the pass and have written my child's     |
| if my application is successful, I will immediately return the moves house or leaves the school named in Part 1; and                                     | pass to the address given below if my child |
| I understand that the Zero Fare pass may be withdrawn if the Conditions of use issued with the pass.   | my child breaches the Code of conduct or    |
|  |   |
| Signature of parent or legal guardian  |   |
| Signed:  | Date:                                       |
| Olgi lod.  | Dato.                                       |
| Please print your name:  | Relationship to pupil:                      |
|  |   |
|  |   |
|  |   |
|  |   |
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| For office use only                               |                                   |
|---|-----------------------------------|
| Pupil reference:                                  |                                   |
| Completed Form ☐ Yes ☐ No                         |                                   |
| Application returned for completion on://         | by:                               |
| Eligibility checked on:/                          | by:                               |
| Walking/driving distance between home and school: | miles                             |
| Journey time door to door:                        | hrsmins                           |
| Child on roll at named school?   Ye               | es   No starting:/                |
| FSM? \( \text{Ye} \)                              | es 🗆 No 🗆 n/a                     |
| Maximum Working Tax Credit?   Ye                  | es 🗆 No 🗆 n/a                     |
| Religion or belief?   Ye                          | es 🗆 No 🗆 n/a                     |
| School named in Statement or EHC Plan:            |                                   |
| Nearest qualifying schools: 1                     | 2                                 |
| □ Approved Award determined on:///                | by:                               |
| Confirmation letter sent on:                      | Other provision? ☐ Yes ☐ No       |
| By:   | Travel allowance: ☐ Yes ☐ No      |
| Award of Zero Fare Pass? ☐ Yes ☐ No               | Mileage allowance: ☐ Yes ☐ No     |
| Code:   | Taxi or minibus: ☐ Yes ☐ No       |
| Expiry date:                                      | Passenger assistant: ☐ Yes ☐ No   |
| Despatch to: ☐ Home ☐ WYCA                        | Parental contribution: ☐ Yes ☐ No |
| Request sent to WYCA on:                          | Cost per journey £                |
| Processed by:                                     | Booking made on:/                 |
| Independent travel training? ☐ Yes ☐ No           | By:                               |
| Travel buddy: ☐ Yes ☐ No                          | Start date:                       |
| Co-ordinator:                                     | End date:/                        |
| ☐ Refused Refusal letter sent on:///              | by:                               |
| Reasons:  |                                   |
|   |                                   |

| Notes |  |  |  |
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### IF YOU NEED A COPY OF THIS FORM IN LARGE PRINT, **PLEASE CONTACT 0113 378 1820**



### **GUIDANCE NOTES**

### How can I find out if I qualify for assistance?

Please read Leeds Children's Services Transport Policy July 2017 before you fill in the form. If you would like a paper copy or have any questions, please ring 0113 378 1820 (option 2).

### Who is the application form intended for?

It's for parents and legal guardians who live in the Leeds District of West Yorkshire. You may use this form to apply for assistance if your child:

- would have to walk a distance of two miles or more to get from home to the school named on their Statement of Special Educational Needs (SEN) or Education, Health and Care (EHC) Plan; or
- lives within statutory walking distance of the school named on their Statement or EHC Plan, but has a learning difficulty, disability or mobility problem that means they are unable to walk even relatively short distances so the need for assistance is apparent in the Statement or EHC Plan; or
- has a temporary mobility problem, such as a broken leg, and you are unable to provide transport yourself.

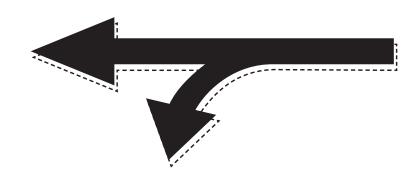
Although it's a parental responsibility to ensure that your child attends school regularly, we will use the information you give us to check whether you are entitled to assistance from the local authority.

### What sort of assistance could I get?

We will assess what would best meet your child's needs. To do this, we look at the information you give us on the application form and may also come and meet with you and your child. If they qualify for assistance, we will provide the least restrictive and most cost-effective form of assistance that we can. It could alter midway through the academic year and involve one or more of the following awards:

- a **Zero Fare School Pass**, which is accepted for travel on buses and trains operating within the county of West Yorkshire and allows one journey to school and one journey home between 7am and 7pm each school day it can be used on more than one service if no direct service is available and the child needs to change from one bus service to another (or from bus to train and vice versa), but it is not valid if they break their journey unnecessarily and try to re-board without paying.
- a **Zero Fare School Pass**, which would allow your child to travel on a special school bus free of charge these 'school specials' are funded by the local authority to serve areas where ordinary bus services are not available
- travel training to enable your child to work towards travelling independently on public transport;
- a travel buddy who could walk with your child or travel with them on public transport for a short period of time;
- a **mileage allowance**, **fixed payment** or **travel allowance** if you would like to use your own vehicle or make your own arrangements to take your child to and from school;
- a **taxi or minibus** to transport your child from your permanent home address to school and back if we offer to provide you with a taxi or a minibus, your child is likely to travel with other pupils;
- a passenger assistant to travel with your child in a taxi or minibus.





### If my child qualifies for a Zero Fare pass, when would I receive it?

Providing we receive your application by **the second Friday of July**, your child's pass will be posted to you during the last week in August. It will generally be valid for use between September and July. Please note that if your application reaches us after the second Friday of July, we may not be able to process it before the start of the new school year. At other times, you must allow 15 working days for us to process your application. Remember, children can only travel free of charge if they have a valid pass.

### If my child is awarded a taxi or minibus, can they use it to go to other locations?

No. We only provide assistance to enable children to travel between their permanent home address and the school at which they are on roll, at the beginning and end of the school day.

### **Continual review and transport reviews**

We may need to undertake a transport review while we are supporting your child's transport requirement. We do this to ensure that we're still offering the most suitable form of support to your child. This review will normally be conducted at your home address, but we can also do this at other appropriate meeting places. If we do need to conduct such a review, we will discuss this with you and schedule the meeting. Failure to allow such a review to take place will put any support that we're providing at risk of being withdrawn.

### What if I apply for assistance, but my child does not qualify?

We will send you a letter explaining exactly why. Where appropriate, we will also return your photo.

### My child has behaviour difficulties. What else do I need to know?

We have a duty to ensure the health, safety and well-being of children and the people who are employed to help them in any way. If your child's behaviour is likely to place themselves or other people in danger, we reserve the right to withdraw our support at any time, pending review and reassessment of their travel needs. If they are awarded a Zero Fare pass and breach the Code of conduct or Conditions of use listed in the carrier letter that accompanies the pass, the bus or train operator may withdraw the pass. You would have to write to Metro to explain what happened.

### How do I apply for assistance?

You must:

- read the policy and guidance notes carefully;
- fill in the relevant parts of the application form;
- read and sign the correct declaration in Part 9;
- put your application in a suitable envelope;
- include any extra information you want us to look at;
- if you are applying for a Zero Fare pass, attach a passport-approved photograph measuring 35mm x 45mm write your child's name, date of birth and the name of their school on the back; and
- send your application to the address shown on the form check that you have used the correct postage and consider getting a Certificate of Posting from the Post Office.

### We will return the form to you if:

- any part of the application is missing or illegible e.g. contact details, wheelchair make and model
- you haven't given us all the information we need;
- you haven't signed the declaration:
- · you do not provide a password: or
- the photograph you send us isn't suitable.

### How and when will I hear if my child qualifies for assistance?

We will write to you at your permanent home address once we have processed your application. This can take up to 15 working days from the date **we receive your fully-completed form.** Please bear in mind that, if we agree that your child needs a taxi or minibus, it can take several weeks to put the necessary arrangements in place. In order to allow time for us to assess and arrange support for the start of term in September, you will need to submit your application **by the last Friday in June.** 

### What if my child moves house or transfers to a different school?

You must let us know as soon as possible, please ring the SEND Transport Assessment Team on 0113 378 1820 (option 2). Existing arrangements may be terminated. If you still want assistance to get your child to and from school, you must fill in a new application form that includes up-to-date information so we can re-assess their needs.

### What if my child needs to make other journeys?

If you need to find out which buses serve the area in which you live, call Metroline on 0113 245 7676. Bus and train times in West Yorkshire can also be found on Metro's website at www.wymetro.com

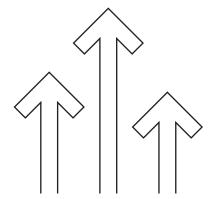
Anyone who lives in Leeds and is aged 11 to 16 needs to get an **Under 16 Photo Card** to prove that they are entitled to travel at half the adult fare on buses and trains within West Yorkshire. Similarly young people aged 16 to 18 who are permanently resident in West Yorkshire are permitted to travel at half-fare on buses and trains within West Yorkshire on production of a **16 - 18 Photo Card.** For more details about these smart cards visit www.generationm.co.uk

If your child is disabled or blind and you want to apply for an English National Concessionary Pass, ring Contact Leeds on **0113 222 4444** or write to Contact Leeds, P.O. Box 657, Leeds LS1 9BS

### What if my child has a medical condition but no EHC Plan? Please provide:

- information from a qualified medical practitioner to explain how the medical condition affects your child's
- mobility this practitioner could be your doctor, a physiotherapist or hospital consultant;

   a statement telling us why your child cannot use public transport and why you cannot provide transport
- a letter from the school that confirms the timetable your child will be using whilst receiving our support; and
- how long you think that you will need support from us this should be supported with a statement by the relevant medical professional.



yourself;

